



Parent Conduct

Dear Parents/Carers,

I am writing regarding the expectations for conduct when on the school premises. This includes communicating face to face or verbally, including over the phone, with members of school staff and also interactions between parents. At this point we would like to take this opportunity to thank the overwhelming numbers of parents who continue to communicate with staff and other members of the school community, including parents, in a friendly and respectful manner.

Sadly, it has been brought to our attention that a very small number of individuals have failed to meet the standard of conduct expected as parents. This has included failure to communicate respectfully when accessing services from the front office, taking out frustrations on members of staff in a manner that is intolerable and also speaking to other parents in an unacceptable manner or using inappropriate language.

The continued success of our school community is based on a commitment to ensuring the best possible outcomes for all our children. We recognise the importance of working in partnership with parents and carers in order to achieve this and foster positive relationships which are based on trust and mutual respect.

In order to protect the wellbeing, safety and values of our school community, there are a number of behaviours that are considered to be unacceptable and will be challenged by the school. We are taking this opportunity to remind all parents of our expectations for conduct. I have attached the Code of Conduct for your reference and it is also on the school website. Compliance with this is part of the Home-School Agreement which is signed at the start of each year and is also accepted when choosing Red Lane as a school.

We thank you for your understanding and cooperation which will ensure that all members of our school community are safe, valued and happy.

Mrs Driver
Head of School

